

# Badge in a Box: Frequently Asked Questions

## HOW DO I REGISTER MY DAUGHTER?

Registration links can be found at [gssem.org/badgeinbox](https://gssem.org/badgeinbox) or by searching for them on eBiz. When you register, you'll choose the pickup location, date, and time for your Badge in a Box(es).

*Note: You must pre-register; we won't have extra boxes available on-site.*

## MY DAUGHTER ISN'T A GIRL SCOUT; CAN SHE STILL REGISTER?

No. Only registered Girl Scouts may participate.

## I DON'T LIVE WITHIN COUNCIL BOUNDARIES; CAN I STILL PARTICIPATE?

If you live outside of GSSEM, you're welcome to participate. However, pickup locations are only within our Council boundaries—and we aren't able to ship boxes—so please find the location closest to you on [gssem.org/badgeinbox](https://gssem.org/badgeinbox).

Please email [helpdesk@gssem.org](mailto:helpdesk@gssem.org), and someone from our Customer Care team will reach out and help you with registration.

## WILL THE BOX INCLUDE EVERYTHING I NEED?

When needed, your Badge in a Box includes some uncommon/specialty items girls will need to complete projects. Some boxes require girls to scavenge common household items in their own homes.

## ARE BADGES INCLUDED?

Badges aren't included in the base box. If you'd like to get the badge at the same time as your box, please select the Add-On option when registering to pick up your Badge in a Box. Badges can also be purchased at a [council shop](#) or online at [gssem.org/shop](https://gssem.org/shop).

## HOW ARE YOU ENSURING MY FAMILY'S HEALTH AND SAFETY?

We take your safety seriously. When packing or handling every Badge in a Box, staff follow the CDC and state guidelines for cleanliness and mask wearing.

## WHAT'S THE BOX PICK-UP PROCESS?

When you arrive at your pickup location, you'll see GSSEM's white van with tables next to it.

1. Pull up to ANY table, while not exiting your vehicle.
2. Our staff will check your registration, pull your box(es), and place the box(es) on the table.
3. Once on the table, you may exit your vehicle and take the box(es).

*Note: Tables are sanitized between each pickup.*