



Volunteer Position Description: Resource Champion

Purpose of this Position: To promote and inform leaders of all resources to assist leaders in having a successful Girl Scout year, primarily Rallyhood and gsLearn.

Term of Appointment: Appointed for one year. Eligible for reappointment annually.

Supervised By: Service Unit Manager, Service Unit Support Specialist

Specific Responsibilities

- Serve as a resource to Troop Leaders in the assigned Girl Scout Service Unit on the use of the Rallyhood and gsLearn.
- Assist troop leaders in using Rallyhood to manage their troops.
- Assist troop leaders with troubleshooting gsLearn issues and escalate any outstanding issues to the Member Support department.
- Promote the use of Rallyhood gsLearn at Service Unit meetings.
- Deliver Volunteer Toolkit and gsLearn demonstrations at Service Unit meetings and one-on-one meetings with troop leaders.
- Maintain a current knowledge of the content and features of Rallyhood and gsLearn.
- Maintain a working knowledge of GSSEM's policy resources and their content (e.g. Volunteer Essentials, Safety Activity Checkpoints, New Leader's Guide to Success) to be able to connect volunteers to the appropriate resource to address their policy questions.
- Escalate outstanding policy questions to the Member Support team.

Requirements:

- Be a registered adult member of GSUSA and support the Girl Scout Mission, Promise, and Law.
- Have a council-approved background check on file.
- Complete training specific to this position.
- Have no debt owed to GSSEM or its troops/groups.
- Energetic and enthusiastic about empowering adults to support and promote the Girl Scout Leadership Experience.
- Recognize the value of diversity and encourage mutual respect and understanding among all people.
- Adhere to GSUSA and GSSEM policies, guidelines, standards, and procedures.
- Serve as a positive example for girls by modeling behaviors such as reliability, respect for others, inclusiveness, and a positive attitude.

Agreement

I understand that this position is voluntary and that no payment is provided for this service. I also understand that, by not fulfilling the responsibilities or meeting the requirements of this position, I may be released from this volunteer role.