girl scouts of southeastern michigan

GO! Skills Kits – Frequently Asked Questions

HOW DO I REGISTER MY DAUGHTER?
Please go to gssem.org/gokits for registration links. Once you register, you'll be able to choose your kit(s) and pick-up date/location. That way, we'll be able to determine the correct number of kits for each date/location.

Note: You must pre-register; we won't have extra kits available on-site.

MY DAUGHTER ISN'T A GIRL SCOUT; CAN SHE STILL REGISTER?
Non-Girl Scouts are welcome to participate. Please email helpdesk@gssem.org, and someone from our Customer Care team will reach out and help you with registration.

I DON'T LIVE WITHIN COUNCIL BOUNDARIES; CAN I STILL PARTICIPATE?
If you live outside of GSSEM, you're welcome to participate. However, pick-up locations are only within our Council boundaries—and we aren't able to ship kits—so please find the location closest to you on gssem.org/gokits.

Please email helpdesk@gssem.org, and someone from our Customer Care team will reach out and help you with registration.

WILL THE KIT INCLUDE EVERYTHING I NEED?
Each GO! Skills Kit includes fun Girl Scout SWAG and some uncommon/specialty items girls will need to complete projects (when needed). Some kits require girls to scavenge common household items in their own homes.

Borrowing Gear
If you need to borrow equipment to complete your kit experience, please email Liz Bruer at lbruer@gssem.org. Our GSSEM Gear Loan Library has items like tents, sleeping bags, sleeping pads, backpacks, roasting sticks, dutch ovens, pudgy pie makers, and more!

Note: Gear is available on a first-come, first-served basis.

ARE PATCHES INCLUDED?
Patches for the GO! Skills Kits aren't included with in kit. They can be purchased at a GSSEM council shop or at the online shop.

HOW ARE YOU ENSURING MY FAMILY'S HEALTH AND SAFETY?
We take your safety seriously. When packing or handling every GO! Skills Kit, staff follow the CDC and state guidelines for cleanliness and mask wearing. Please see the kit pick-up process on the next page.

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WHAT'S THE KIT PICK-UP PROCESS?

When you arrive at a pick-up location, you'll see GSSEM's white van with tables next to it.

1. Pull up to ANY table, while not exiting your vehicle.
2. Our staff will check your registration, pull your kit(s), and place the kit(s) on the table.
3. Once on the table, you may exit your vehicle and take the kit(s).
4. Note: Tables are sanitized between each pick up.

HOW DOES THE GSSEM GEAR LOAN LIBRARY WORK?

If you're interested in borrowing gear from our lending library, please email lbruer@gssem.org at least a week before your pick-up date.

In your email, please include:

- A list of gear* you'd like to borrow (including quantities)
- Girl Scout age(s)

* If you're unsure about what gear you need for your kit(s), please mention that in your email to Liz.

Gear Deposit

We require a $50 deposit check for most gear. For more expensive items (like the GPS unit), we require a deposit check equal to replacement cost of the equipment. Checks are held in a secure place until you return the gear. Once the gear is returned, inspected, and deemed to be in good condition, our finance team will shred your check.

Note: Gear may be checked out for a maximum of two weeks. Please return the gear in a clean, sanitized condition.

HOW DO I CLEAN OUTDOOR GEAR FROM THE LENDING LIBRARY?

"A Girl Scout always leaves a place (and things) better than she found it."

Borrowed gear should be returned in the same state in which you received it. Please be sure to include all the pieces that came with the gear (like tent stakes, tent poles, bags, straps, etc) and follow the below protocols:

- How to Clean a Tent
- How to Clean a Sleeping Bag
- How to Clean a Backpack
- How to Clean Cast Iron Cookware

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HOW DO WE RETURN GEAR TO THE LENDING LIBRARY?

Gear can be returned to any GSSEM service center, council shop (during business hours), or scheduled GO! Skills Kit pick-up location.

In order to ensure we have the proper paperwork when you return the gear, please email the following drop-off information to Liz Bruer at lbruer@gssem.org:

- Date
- Time
- Location