

# Frequently Asked Questions About Juliettes

## What do Girl Scout Juliettes do?

Juliettes, also known as Individually Registered Members (IRM), complete badge and Journey work, earn high awards, go camping, attend events, and participate in product programs—all on their own or with the support of family and friends. They operate independently and don't attend troop meetings.

## Can Juliettes earn petals, badges, and awards?

- Yes! GSSEM's all-in-one platform, Rallyhood, will assist you in planning your Juliette's program year. Free, online access for parents/caregivers means you can build your program year with your Juliette the moment she starts her Girl Scout adventure. All badge requirements and Journey information are included in this digital tool.
- If you have any questions or didn't receive an invitation to join Rallyhood, please email [volunteerexp@gssem.org](mailto:volunteerexp@gssem.org).
- To access a complete list of available badges and awards, visit the Award & Badge Explorer at [www.gssem.org/badgeexplorer](http://www.gssem.org/badgeexplorer).
- When you earn an award, a parent or other adult mentor may purchase it at any council shop location, or order it online at [www.gssem.org/shop](http://www.gssem.org/shop).

## How do Juliettes learn about programs?

In addition to receiving a quarterly program flyer via mail, Juliettes receive a monthly email with upcoming events. The GSSEM event calendar is also frequently updated with new and exciting events. Check the calendar often at [www.gssem.org/events](http://www.gssem.org/events).

## How can Juliettes stay connected?

Stay up to date with all things GSSEM! Follow us on social media [@GSSEM](https://www.instagram.com/GSSEM) to learn about program happenings, council updates, and to connect with other Juliettes. You can also join our Facebook group [@gssem-juliettes](https://www.facebook.com/gssem-juliettes), specifically for Juliette families.

## Do Juliettes wear a Girl Scout uniform?

The Girl Scout uniform is optional, but most girls like to have a vest or sash to attach their badges/petals, patches, and awards to. Vests and sashes can be worn over their regular clothes. This is her chance to let others know about the awesome things she's accomplished—and remember the fun she had along the way!

## Do Juliettes have troop numbers?

In place of a troop number, Juliettes wear numbers that indicate the geographic GSSEM community they are a part of. For example, Juliettes in Community 7 use the number 00007.

## Can Juliettes sell Girl Scout Cookies?

Yes! With her parent's support or another adult mentor, Juliettes can absolutely participate in the Cookie Program and the Fall Product Program. GSSEM provides special trainings for Juliette families so that they can learn how to participate in these programs. Contact the Product Program department for more details at [productsales@gssem.org](mailto:productsales@gssem.org).

**What can program credits be used for?**

Juliettes earn program credits that can be used to pay for service unit and council-sponsored events. They can also be used for camp, membership renewal, purchases from the council shops, approved High Awards projects, and Girl Scout destination travel. Third-party events are not eligible for payment with program credits.

**When do program credits expire?**

An expiration date is included in the mailing with your program credit card. Program credits are good for approximately ten months.

**Can I request an extension if my credits are due to expire?**

While all attempts should be made by the Juliette and their caregiver to use program credits within the given period, a one-time extension may be granted upon your request. This extension is for up to an additional 6 months. Email [gssem-finance@gssem.org](mailto:gssem-finance@gssem.org) to request an extension.

**How do I check the balance on my program credits?**

Please email [gssem-finance@gssem.org](mailto:gssem-finance@gssem.org) for your latest balance.

**Can my Juliette share her program credits with other Girl Scouts?**

Product Program credits are for use by the Juliette whom they were awarded to. They are not transferable nor can multiple people register for events using Juliette Program credit, with the exception of caregivers required at Girl Scouts events.