



Girl Scouts of Southeastern Michigan

Troop Information for Girl-Delivered Online Orders

What are Girl-Delivered Online Orders?

A feature on the girl's online storefront that allows customers who live locally the opportunity to purchase nuts or candy and have them delivered by the Girl. The Girl-Delivery option has no shipping fee!

How does it work?

Girls will enter in friend or family email addresses into their online storefront. When the recipient clicks on the link to the online storefront, they will have two options to purchase nuts and candy: Girl-Delivered or Shipped (shipping charges apply). Customers choosing Girl-Delivered will select the items to purchase and fill out the required information. Girls/parents will have access to reports that detail the supporter's purchases and contact information so delivery of the items can be scheduled.

How does an order get entered into our online account?

When a customer chooses Girl-Delivery, the order automatically carries over to the online system and will come with your troop's product order. **Do not enter Girl-Delivered orders, this will duplicate the girl's order.**

How does the customer get their order and pay?

Customers will pay for the products online at the time of purchase. The girl is responsible for delivering the product.

What if the customer cancels the order?

If a customer wants to cancel their online Girl-Delivered order, they must contact M2 Media's customer care prior to **October 24, 2023**. M2 Media's customer service can be reached by phone: 1-800-372-8520 or email: question@gsnutsandmags.com. Canceled orders will automatically be removed from the girl's sales totals.

When can the Girl-Delivered feature be used?

The feature will be available when the program starts on **Monday, September 18, 2023**. The last day for customers to place an order for Girl-Delivery, is **Monday, October 30, 2023**.

